

Aas Health Care Domiciliary Care Programme

VISION

To facilitate utmost quality medical care
within legal frame inside
home environment on affordable cost.

MISSION

To provide tertiary level medical care
at
doorstep in Delhi/NCR.

Doorstep Services for COVID/ Non-COVID Patients

AAS Healthcare has been pioneer in Domiciliary Care. A designated team of doctors expert in critical care supported with nursing and technical staff have served patients in Delhi NCR for last fifteen years.

Our doorstep services include -

- ▶ Medical expert from critical care and emergency medicine
- ▶ Nursing and Technical staff
- ▶ Establishment of monitoring systems
- ▶ Establishment of I V infusions and drugs
- ▶ Oxygen therapy
- ▶ Non invasive ventilation
- ▶ Ventilator at home

We provide all possible medical support at home which is practically possible and legally permissible. If the medical experts finds that the patient needs hospital, this is advised immediately.

COVID and Suspected COVID Patients -

- ▶ In the current scenario, we have a dedicated team which exclusively takes care of COVID patients.
- ▶ Call pick up and booking appointments facility is 24 hour available at following numbers **9718872222** and **9911770085**

Advantage -

- ▶ Streamlining management at home.
- ▶ Screening severity and facilitating medical care for mild to moderate disease.
- ▶ Scalable to suit the requirements of the patient.
- ▶ Facilitating monitoring and equipment.

Our facility for Covid patients includes-

- ▶ Family visit.
- ▶ Assessment of covid patients in the family
- ▶ Reports and Treatment review
- ▶ Modifications based on clinical assessment
- ▶ Training and demo on O2 delivery devices
- ▶ IV infusion like methylprednisolone, antibiotics and antivirals
- ▶ S/c injection of LMWH.
- ▶ Nebulisation demo
- ▶ Counselling
- ▶ Online consultation
- ▶ Review on reports and treatment
- ▶ Training on oxygen delivery devices
- ▶ Counseling and psychotherapy

We manage patients having mild to moderate disease at home

Since bed availability is a big challenge, we ensure best possible management for the patient having moderate to severe disease till a bed is arranged by the family.

We are connected 24 hours through whatsapp for responding to their queries.



Investigations at home

- ▶ Blood samples

- ▶ Urine stool

- ▶ Sputum

- ▶ Throat swabs

- ▶ ECG

- ▶ Xray portable

Treatment

- ▶ Oral medication
- ▶ I v medications
- ▶ Parental injections
- ▶ Fluid therapy

Procedures

- ▶ Iv cannula
- ▶ Ryles tube
- ▶ Foleys catheter
- ▶ Intubation
- ▶ CPR
- ▶ Tracheostomy care

Mobile Rescue Unit

▶ In case the patient fails to show improvement or deteriorate, and the treating consultant suggests transfer to hospital, Or the family decides to shift, Or both decide the same in consensus, we make arrangement for safe transport.

▶ We do promise to facilitate arrangement of an ambulance and a bed in some hospital, however this is not to be understood as a mandate. The exercise might need a combined effort in patient faith for the same.



Experts available online

- ▶ Cardiologist
- ▶ Neurologist
- ▶ Pulmonologist
- ▶ Physician
- ▶ ENT expert
- ▶ Ophthalmologist
- ▶ Psychiatrist
- ▶ Dietician

List of Equipment and Devices

- ▶ Multipara monitor
- ▶ Defibrillator
- ▶ AED
- ▶ NIV
- ▶ Ventilator
- ▶ Crash Cart / Jump Kit
- ▶ Suction
- ▶ Syringe pump
- ▶ Infusion pump
- ▶ Nebuliser
- ▶ Concentrator
- ▶ Oxygen delivery system
- ▶ Fumigation machine
- ▶ ECG machine
- ▶ Portable X ray

Ancillary material

- ▶ Hospital bed
- ▶ Mattress pillow
- ▶ Disposable sheets
- ▶ Trolley
- ▶ Shelves
- ▶ Stool
- ▶ IV stand
- ▶ Linen
- ▶ Urine pot

Crash cart / jump kit

- ▶ Emergency drugs
- ▶ Airway devices
- ▶ AMBU
- ▶ Laryngoscope
- ▶ Airway oral and nasal
- ▶ Disposable and consumables

Asepsis

- ▶ Antiseptic liquids and disinfectant
- ▶ Gloves masks caps
- ▶ Goggles screen
- ▶ Ppe kit
- ▶ Shoe cover

Others

- ▶ Waste disposal
- ▶ Pantry services

Core Committee

Dr Alok Chandra Johari

Head Home Visit Unit

Mob : 9810052750

Dr Nikhil Dhingra

Head Finance and Legal Affairs

Mob : 9871232327

Dr Irshad Ali

Head Equipment and Devices

Mob : 9718872222

Dr Sama Shelly

Coordinator and Head Nursing and Paramedics

Mob : 9810804966

Kirti

PRO

Mob : 8130646063

Itee

PRO

Mob :9911770085

Deposit and Refund

All payments to be done through Net Banking

AAS HEALTHCARE PVT LTD

HDFC 05862320001130

IFSC CODE 0000586

GOOGLE PE /PAYTM 9911770085

In case of any cash transaction, receipt must be secured.

Cancellation Policy

Before 48 hrs : Full refund

24hrs - 48 hrs : 50% refund

Less than 24hrs : No refund

Emergency Booking : No refund

Grievance cell

In case of any discontent please contact

Dr Alok Johari

Skill & Performance

joharialok@gmail.com

Dr Nikhil Dhingra

Finance & Administration

drnikhildhingra@gmail.com

Dr Irshad Ali

Equipment & Devices

Irshadahc1@gmail.com



ICU SET UP @ home

Our critical care expert visits your place and assesses the patient as well as premises. He also explains the family about the logistics and expenditures.

Requirements from the patient end -

- ▶ Seperate designated room of minimum 180 square feet
- ▶ Empty floor space
- ▶ Attached washroom
- ▶ Adequate light facility and cross ventilation
- ▶ UPS back up

ICU set up exhibits three phases -

Phase I : *Introduction*

- (1) Medical Expert Home Visit
- (2) Seeing the premises
- (3) Detailed discussion with family
- (4) Explain consent form
- (5) Explain financials

Phase II : *Establishment*

Once family agrees and gives go ahead, 50% advance payment is deposited and confirmation is given. Installation of ICU is done within 24hrs after confirmation.

Installation includes -

- ▶ Hospital bed mattresses pillows linen
- ▶ Side stools feeding trolley shelf
- ▶ Foot stool bed pan
- ▶ I V stand
- ▶ Crash cart
- ▶ Suction
- ▶ Multipara monitor
- ▶ Oxygen delivery systems
- ▶ NIV/ Ventilator
- ▶ Sanitization
- ▶ Sterilization
- ▶ A set of consumables and devices

Phase III : *Maintenance which includes*

- ▶ One doctor visit daily
- ▶ A nurse 24 hour on roster
- ▶ A technical person visit on sos basis.

Remarks : If the patient is Hospitalized, then transferring the patient from Hospital to Home is their responsibility. We receive the patient from their ambulance at doorstep.

ICU @ HOME Safety Guidelines

- ▶ The designated ICU room is a restricted entry zone.
- ▶ The medical paramedical and ancillary staff has free access
- ▶ Family members have 2 hourly access.
- ▶ Visitors hour is once every morning and evening in one go
- ▶ Dress code is mandatory for patient and staff
- ▶ Monitoring and management guidelines are released from critical care incharge only.
- ▶ Suggestions from treating physician and family are desked to the consultant incharge and finally executed on his sole discretion.
- ▶ Sanitization and Sterilization of the area as per the guidelines.
- ▶ Anything inspired from rituals and beliefs if suggested, needs an authorization from incharge.
- ▶ All procedures demand no entry while it is performing.
- ▶ Day to day briefing is done by incharge



Child Care Unit @ Home

- ▶ Covid & noncovid home care facility for the family of age group 4 years onwards.
- ▶ System facilities are available for adults as well as children.

Treatment and follow up of all family members including little ones-

- ▶ Medical expert visit
- ▶ Pediatric nurse
- ▶ Video consultation by pediatrician for children
- ▶ Physician/Intensivist for adults
- ▶ Equipments at home for adults as well as children

CHILDREN SPECIFIC FACILITY

- ▶ Temperature monitoring and control units
- ▶ Infusion/ Syringe pumps
- ▶ Pediatric resuscitation measures
- ▶ Pediatric ventilator
- ▶ Pediatric NIV
- ▶ Pediatric defibrillator
- ▶ Beurette sets and I v catheters
- ▶ Pediatric accessories and consumables

C3 @Doorstep C3 Depicts "Community Corona Care"

**WHERE A TEMPORARY CLINICAL UNIT IS ESTABLISHED
IN A SOCIETY, APARTMENT OR ALIKE FACILITY**

- ▶ 5-10 bed unit
- ▶ Oxygen back up
- ▶ Pulse Oximeter
- ▶ Sugar B P ECG Temp monitoring
- ▶ Basic oral / I V medicines IV fluids
- ▶ Nebuliser Steam inhaler
- ▶ One ICU bed Facility
- ▶ Doctor visit
- ▶ Nurse round the clock

Facilitating Ambulance & Hospital Bed in conjunction with society management

To be paid separately

Medical Certification

- ▶ Certificate is issued only for the duration of treatment and follow up with Aas Healthcare.
- ▶ Death Certificate is issued only after the clinician visits and declares. This is free of charge for registered patients.
- ▶ Certificate is issued on Letterhead duly signed & stamped by the treating consultant.

MEMORANDUM OF UNDERSTANDING

This Memorandum of Understanding (hereinafter being referred to as "MOU") is being entered into this _____ by and between

ASS Health Care Private Ltd., a private limited company incorporated under Companies Act, 1956 and having its registered office at 637, Double Storey, IIInd Floor, New Rajinder Nagar, New Delhi 110060 (hereinafter referred to as "First Party") and shall include its successors and assigns being represented by its director and authorised signatory Dr. Alok Chandra Johari

AND

Mr./Mrs _____ Son/husband/Daughter/wife of _____ resident of _____ (hereinafter referred to as "Second Party") and shall include its successors and assigns;

First Party and Second Party are hereinafter collectively referred to as "Parties" and individually as "Party".

Whereas

The First Party is in the business of providing the facility of Domiciliary care unit services i.e. home based Incentive Care Unit (HOME ICU) services with installation of required machinery and equipment's, visit of qualifying doctors and one full time nurse facility (hereinafter referred to as the "the Service").

Second Party has expressed its desire to take the services from 1st Party

A. Scope of work/ Services to be rendered.

1. The first party will provide all the equipments mentioned in Annexure-A to create a home ICU facility on the location provided by the second party.
2. One visit daily of a MBBS Doctor,
3. One full time nurse,
4. One emergency cart of required consumables/medicines for use in emergency.

A. Payment Terms

1. Service Fees

- i) One-time fees of INR 50,000/- plus taxes as applicable for installation of home ICU.
- ii) The first party will charge a sum of INR 15,000/- plus taxes as applicable per day for maintaining of home ICU services.
- iii) Cost of consumables/ drugs consumed during emergency will be charged extra on actual basis.

2. Security Deposit

Refundable interest free security deposit of INR 100,000/- at the time of signing of this MOU, which will be refunded by the first party at the time of conclusion of services and after applicable adjustments, if any.

B. Cancellation Policy

In case of cancellation, 100% security deposit will be refunded and deductions from service fees will be made as per time schedule given below:

In case of agreement is cancelled 72 hours prior the installation of home ICU	No deductions will be made
In case of agreement is cancelled in between 24 to 72 hours prior the installation of home ICU	20% deductions will be made
In case of agreement is cancelled in between 06 to 24 hours prior the installation of home ICU	30% deductions will be made
In case of agreement is cancelled in between 00 to 06 hours prior the installation of home ICU	50% deductions will be made
In case of agreement is cancelled after the installation of home ICU	100% deductions will be made

A. Declarations and Undertakings

1. The first party declares and undertakes that he has as all the registrations/licenses/approvals/authorizations required by law in order to provide the services pursuant to this agreement and that he has the skills, knowledge and experience required in order to provide the service as required in this agreement.
2. The first party undertakes to uphold all of the requirements of the law in so far as these apply to him and in accordance with the provisions of the law and the regulations, which are enacted, from time to time, by the local bodies/by the Central or State government, including a complete system to dispose of Bio - Medical Waste.
3. The first party declares that he has never committed a criminal offence which prevents him from practicing medicines and that no criminal charge of any kind has ever been filed against him due to medical malpractice and / or no civil claim has ever been filed against him due to damage inflicted during medical treatment.

B. Other Terms and conditions

1. The second party will not try to operate/ make any adjustments to the equipments installed in the room.
2. All the machines and equipments installed are very sensitive and sophisticated hence forth any damage occurs due to mishandling / negligence of attendant/ patient will be borne by the second party.
3. Contact no./ nos. of the doctor visiting there will be shared with the second party to discuss in case of any emergency.
4. List of consumables/ medicines to be used in the emergency will be provided by the first party at the time of installation of home ICU and the same will be used only after taking approval from the second party. Second party has the right to either replace the consumed medicine or make the payment of the same as per actual basis.

1. Refund will be made with in 3 working days from the date of all dues are cleared by second party.
2. 24 hours time started from 12.00 PM will be treated as One day.
3. Minimum period for installation of Home ICU will be 5 days and charges of such minimum period will be paid by the second party in advance before the installation of Home ICU.
4. Any dispute in respect to this agreement will be adjudicated in the court of NCT of Delhi.

IN WITNESS WHEREOF the Parties hereto have executed this MoU through their Authorized Signatories on the day, month and year first herein mentioned above::

Prepared by:

For and on behalf of AAS Health Care Private Limited

(Director/ Authorised Signatory)

Accepted By

Second Party

(Name)

ANNEXURE - A

Following is the list of machinery/ equipments to be installed.

SL No.	Description of Machinery	Cost of replacement	Installed	Returned Back
1	Hospital Bed			
2	Oxygen Cylinder with Flow Meter			
3	Nasal Canula			
4	Multi Peramonitor			
5	Defibrillator			
6	I V stand			
7	Nebulizer			
8	Oxygen Concentrator			
9	Crash Cart Trolley			
10	Pulse Oximeter			
11	Sugar Testing Machine			
12	Blood Pressure Machine			
13	Suction Machine			
14	Ventilator Machine Single Mode			
15	Ventilator Machine Multiple Mode			
16	ByPap Machine with face mask			
17	ECG Machine			
18	Sanitizer Machine			
19	PPE Kit			
20	Jump Kit			